



DALLAS ARBORETUM AND BOTANICAL GARDEN

Plan Your Visit – Know Before You Go

At 9am on Monday, June 1 the Dallas Arboretum & Botanical Garden will eagerly reopen to the public. We are excited to welcome you back to the garden and hope that you will enjoy the calm and beauty that nature provides. Our top priority is the health and safety of our guests and employees and we have put numerous safety protocols in place. We ask that you observe our new temporary guidelines.

- General admission tickets and parking must be pre-purchased online or by calling Customer Service at 214-515-6615 between 9am–6pm. Members will still get in free but are also required to reserve timed tickets. These tickets are for four-hour visits.
 - Because of limits on the number of guests at one time, early arrivals will not be granted early admission. Similarly, late arrivals will be required to exit the garden at the end of the four-hour block. If you do arrive early we ask that you wait in the safety of your vehicle.
 - At each ticket window we will distribute wristbands indicating which four-hour block you have purchased. Wristbands must be worn for the duration of your visit.
 - If you have a gift certificate or other promotional ticket you must call the office number above to reserve your timed ticket.
 - Your parking location will be assigned at time of purchase to allow social distancing at the gates and in the parking lots.
 - Maps will be given to each guest at the Ticket Booth upon arrival.
- Groups are limited to no more than five people. Please be patient and maintain a six-foot distance from individuals outside of your party.
- We have also created a one-way, one-mile path around the garden to make it easier for you to enjoy our beautiful grounds while social distancing. Please observe all directional signage. Note that the path has several elevation changes. Currently, there is no tram service or wagon rental. There are a limited number of wheelchairs available to use during your visit. Wheelchairs are first come, first served and will also be deep cleaned after each use.
- We encourage you to stay on the path but also to enjoy respite in the Pecan Grove, the Jonsson Color Garden, on the Camp House Lawn and the lawn of the Lay Family Garden.
- All buildings and many of our gardens are closed during this first phase of reopening. These include but are not limited to: The Rory Meyers Children’s Adventure Garden, the McCasland Sunken Garden, the Rose Garden, Nancy’s Garden, the Secret Garden, the Poetry Garden, Val Late Garden of Memories and Restaurant DeGolyer. There is also limited access to Crape Myrtle Allee and Magnolia Glade.
 - The Hoffman Family Gift Store is closed but will open at a later date. Shopping is available online.
 - Limited food service is available at the Lula Mae Slaughter Dining Terrace provided by Gil’s Elegant Catering.
 - Drinking fountains are off but the water refill station at the main Information Booth is available.
 - Restrooms are available at the main Information Booth and near the Camp House. The restrooms will be limited to 25% of their capacity. Please wait patiently on the ground markings in place near each restroom. You may take your children in with you.
 - We have increased our cleaning of our restrooms.

- Please be aware that in outdoor spaces or areas, every person over the age of two should consider wearing some form of covering over their nose and mouth such as a homemade mask, scarf, bandana or handkerchief when within six feet of another person. To enter any indoor or enclosed space or area, every person over the age of two must wear some form of covering over their nose and mouth. This COVID-19 admission policy does not require a child under the age of two or a person who is unable for medical reasons to wear a face covering.
- All food tastings in A Tasteful Place and many other events are postponed until further notice.
- Failure to comply with the rules may result in your removal from the premises. Please note that you are visiting the Dallas Arboretum at your own risk.