



DALLAS ARBORETUM AND BOTANICAL GARDEN

Plan Your Visit – Know Before You Go

At 9am on Monday, June 1, the Dallas Arboretum & Botanical Garden will eagerly reopen to the public. We are excited to welcome you back to the garden and hope that you will enjoy the calm and beauty that nature provides. Our top priority is the health and safety of our guests and employees, and we have put numerous safety protocols in place. We ask that you observe our new temporary guidelines.

- General admission tickets and parking must be pre-purchased online or by calling Customer Service at 214-515-6615 between 9am–5pm. Members will still get in free but are also required to reserve timed tickets. These tickets are for four-hour visits.
 - Because of limits on the number of guests at one time, early arrivals will not be granted early admission. Similarly, late arrivals will be required to exit the garden at the end of the four-hour block. If you do arrive early, we ask that you wait in the safety of your vehicle.
 - At each ticket window, we will distribute wristbands indicating which four-hour block you have purchased. Wristbands must be worn for the duration of your visit.
 - If you have a gift certificate or other promotional ticket, you must call the office number above to reserve your timed ticket.
 - Your parking location will be assigned at time of purchase to allow social distancing at the gates and in the parking lots.
 - Maps of the modified path will be given to each guest at the Ticket Booth upon arrival.
- Groups are limited to no more than 10 people. Please be patient and maintain a six-foot distance from individuals outside of your party.
- We have created a modified path around the garden to make it easier for you to enjoy our beautiful grounds while social distancing. Please observe all directional signage. Note that the path has several elevation changes. We also have a half-mile path from each parking lot, if you are looking for a shorter path. The Paseo de Flores is now two ways in most areas so you may come in and take a quick trip to your favorite picnic areas
- Currently, there is no tram service or wagon rental. There are a limited number of wheelchairs available to use during your visit. Wheelchairs are first come, first served and will also be deep cleaned after each use.
- All buildings and some of our gardens are closed during this first phase of reopening. These include but are not limited to: The Rory Meyers Children's Adventure Garden, the McCasland Sunken Garden, Nancy's Garden, the Poetry Garden and Val Late Garden of Memories. There is also limited access to Crape Myrtle Allee.
 - The Hoffman Family Gift Store will open on June 1 outside of Rosine Hall. There will be three tables of our most popular items for you to purchase. You may also visit our gift store [online](#).
 - To-go food service is available at the Lula Mae Slaughter Dining Terrace provided by Gil's Elegant Catering.
 - Drinking fountains are off, but the water refill station at the main Information Booth is available.
 - Restrooms are available at the main Information Booth and near the Camp House. The restrooms will be limited to 25% of their capacity. Please wait patiently on the ground markings in place near each restroom. You may take your children in with you. Masks are required as the restrooms are indoors.
 - We have increased our cleaning of our restrooms.
- Please be aware that in outdoor spaces or areas, every person over the age of two should consider wearing some form of covering over their nose and mouth such as a homemade mask, scarf, bandana or handkerchief

when within six feet of another person. To enter any indoor or enclosed space or area, every person over the age of two must wear some form of covering over their nose and mouth. This COVID-19 admission policy does not require a child under the age of two or a person who is unable for medical reasons to wear a face covering.

- All food tastings in A Tasteful Place and events are postponed until further notice.
- Failure to comply with the rules may result in your removal from the premises. Please note that you are visiting the Dallas Arboretum at your own risk.