



DALLAS ARBORETUM
AND BOTANICAL GARDEN

Plan Your Visit – Know Before You Go

We are excited to welcome you back to the garden and hope that you will enjoy the calm and beauty that nature provides. Our top priority is the health and safety of our guests and employees and we have put numerous safety protocols in place. We ask that you observe our new temporary guidelines.

- General admission tickets and parking must be pre-purchased online or by calling Customer Service at 214-515-6615 between 9am–5pm. Members will still get in free but are also required to reserve timed tickets. These tickets are for four-hour visits.
 - Because of limits on the number of guests at one time, early arrivals will not be granted early admission. Similarly, late arrivals will be required to exit the garden at the end of the four-hour block. If you do arrive early we ask that you wait in the safety of your vehicle.
 - Please park at the entrance indicated on your tickets.
 - If you have a gift certificate or other promotional ticket you must call the office number above to reserve your timed ticket.
- **Effective Saturday, September 26, we will require all guests 5 years of age or older to wear a face covering while visiting the Dallas Arboretum, unless medically unable to do so.**
- Groups are limited to no more than ten people. Please be patient and maintain a six-foot distance from individuals outside of your party.
- Currently, there is no tram service. There are a limited number of wagons and wheelchairs available to use during your visit - they are first come, first served and will be deep cleaned after each use.
- As of September 22, all of our gardens including the [Rory Meyers Children's Adventure Garden](#) are open. All buildings, excluding the Gift Store, restrooms and A Tasteful Place remain closed.
 - The Hoffman Family Gift Store is open from 9am-5pm daily. You may also visit our gift store [online](#).
 - Food service is available throughout the garden. Please visit www.dallasarboretum.org/dining for a full list of dining options and hours.
 - Drinking fountains are on and the water refill station at the main Information Booth is available. Water and drinks are also for sale at our food service locations.
 - Restrooms are available at the main Information Booth and near the Camp House and will be limited to 50% of their capacity. Please wait patiently on the ground markings in place near each restroom. You may take your children in with you. Masks are required as the restrooms are indoors. We have increased our cleaning of our restrooms.
- Failure to comply with the rules may result in your removal from the premises. Please note that you are visiting the Dallas Arboretum at your own risk.