



Plan Your Visit – Know Before You Go

At 9am on Tuesday, September 22, the Rory Meyers Children’s Adventure Garden will reopen to the general public. We are excited to welcome you back to the garden and hope that you will enjoy the learning opportunities and discoveries the garden provides. Our top priority is the health and safety of our guests and employees, and we have put numerous safety protocols in place. We ask that you observe our new temporary guidelines.

- General admission tickets and parking must be pre-purchased online or by calling Customer Service at 214-515-6615 between 9am–5pm. Members with Children’s Adventure Garden access will still get in free but are also required to reserve timed tickets. These tickets are for four-hour visits.
 - Because of limits on the number of guests at one time, early arrivals will not be granted early admission. Similarly, late arrivals will be required to exit the garden at the end of the four-hour block. If you do arrive early we ask that you wait in the safety of your vehicle.
 - At each ticket window we will distribute wristbands indicating which four-hour block you have purchased. Wristbands must be worn for the duration of your visit.
 - If you have a gift certificate or other promotional ticket you must call the office number above to reserve your timed ticket.
 - Maps of the modified path will be given to each guest at the Butterfly Gates upon arrival. “No touch” digital maps will also be available via QR code.
- The Dallas Arboretum requires all guests to wear face covering while visiting the Children’s Adventure Garden for the safety of our guests.
- At this time, only guests ages 5 & up are allowed in the Children’s Adventure Garden. This is only a temporary measure and will assist with the concern of younger children who are unable to wear face coverings or do not have the ability to yet control touching their faces.
- Non-latex, disposable gloves will be provided and required to wear while in the Children’s Adventure Garden. Staff will also wear gloves when interacting with the public.
- Groups are limited to no more than ten people. Please be patient and maintain a six-foot distance from individuals outside of your party.
- We have created a modified path around the garden to make it easier for you to enjoy our beautiful grounds while social distancing. Please observe all directional signage. There are opportunities for two-way paths to help guests quickly reach restrooms or the exit of the garden.
- A limited number of outdoor galleries are closed or modified. All indoor spaces are closed at this time.
 - Closed galleries include First Adventure and The Amazing Secret Garden. Pure Energy will open Thursday, September 24. Walk in the Clouds and The Maze will open Saturday, September 26.
 - Modified galleries include Wetlands and Kaleidoscope.
 - Drinking fountains at the Exploration Center will be operational.
 - Restrooms are available outside the entry plaza and the Exploration Center. All will be limited to 50% of their capacity. Please wait patiently on the ground markings in place near each restroom. You may take your children in with you. Masks are required as the restrooms are indoors. We have increased our cleaning of restrooms.
- Outdoor programming will occur daily. Guided learning experiences will not have shared manipulatives at this time and are modified to encourage distancing between educators and guests.
- Failure to comply with the rules may result in your removal from the premises. Please note that you are visiting the Dallas Arboretum at your own risk.