



DALLAS ARBORETUM  
AND BOTANICAL GARDEN

### Plan Your Visit – Know Before You Go

We are excited to welcome you back to the garden and hope that you will enjoy the calm and beauty that nature provides. Our top priority is the health and safety of our guests and employees and we have put numerous safety protocols in place. We ask that you observe our new temporary guidelines.

- General admission tickets and parking must be pre-purchased online or by calling Customer Service at 214-515-6615 between 9am–5pm. Members will still get in free but are also required to reserve timed tickets.
  - Please park at the entrance indicated on your tickets.
  - If you have a gift certificate or other promotional ticket, please present at the ticket booth upon arrival.
- **Effective May 1, when outdoors in the garden, face coverings are not required but still suggested when social distancing is not an option. Face coverings are still required for all indoor spaces with no exceptions. We are still requiring face coverings during the Cool Thursdays Concerts, as well as for staff and volunteers. That policy does not change.**
- Groups are limited to no more than ten people. Please be patient and maintain a six-foot distance from individuals outside of your party.
- Tram service is now available with limited capacity. There are a limited number of wagons and wheelchairs available to use during your visit - they are first come, first served and will be deep cleaned after each use.
- The Hoffman Family Gift Store is open from 9am-5pm daily. You may also visit our gift store [online](#).
- Food service is available throughout the garden. Please visit [www.dallasarboretum.org/dining](http://www.dallasarboretum.org/dining) for a full list of dining options and hours.
- Drinking fountains are on and the water refill station at the main Information Booth is available. Water and drinks are also for sale at our food service locations.
- Restrooms are available at the main Information Booth and near the Camp House and will be limited to 50% of their capacity. Please wait patiently on the ground markings in place near each restroom. You may take your children in with you. Masks are required as the restrooms are indoors. We have increased our cleaning of our restrooms.
- Failure to comply with the rules may result in your removal from the premises. Please note that you are visiting the Dallas Arboretum at your own risk.