Seated Tea FAQ

How much does the Friendship tea cost?
The Friendship tea is $59 per person.

How much does the Spring tea cost?
The Spring tea is $62 per person.

How much does the Garden tea cost?
The Garden tea is $59 per person.

How much does the Harvest tea cost?
The Harvest tea is $62 per person.

How much does the Holiday tea cost?
The Holiday tea is $69 per person for the premium inside seating and $62 per person for the outside seating.

Can you add on champagne or other alcoholic beverages?
This can be purchased separately at the restaurant on the day of your scheduled tea.

Is there a different price for members?
Our Seated tea is the same price for members and non-members.

What is included in the price of the tea?
The tea tickets include the three course tea, tax, gratuity, and complimentary parking and admission.

How long does the tea usually last?
The tea is usually an hour to an hour and a half.

What is your cancellation or reschedule policy?
We allow one reschedule, penalty free. There is a $10 cancellation fee per ticket. The remaining funds are returned to your card. To process the refund, the card number is required an additional time. Any reschedule or cancellation has to be made at least 48 hours in advance. After this time no further changes can be made.

Is there a dress code for the tea?
There is not a dress code.

For additional questions please email teas@dallasarboretum.org for fastest response, or call 214-515-6511. Office Hours are Monday through Friday from 9-5pm.
Can you accommodate gluten free, vegetarian, or other food allergies?
Yes we can. If a note is left on our reservation about which allergy or accommodation
that needs to be made, we will see the note and make the necessary changes. The
note section can be found at the bottom of the reservation page where you add your
personal information.

Where and when should I arrive for my reservation?
You will arrive and park in the Gate 1 parking lot (at Garland and Whittier Rd). Please
allow up to 15 minutes to park and walk to the DeGolyer Restaurant.

Do I need to pay for the tea when I make my reservation?
Yes, we do require the full payment at the time you make your reservation. Once the
reservation has been made, you will receive the confirmation email with your receipt
and tickets. Any alcohol purchase will be paid at the Restaurant DeGolyer.

What do I do if I need to make a change to my reservation?
Changes can be made to a reservation by calling or emailing any time before the 48
hour mark. After this time no further changes can be made.

Is there a closer drop off for handicapped guests?
There is no way to drive up to the house for drop off, but we do have wheelchairs and
trams available on a first come first serve basis for additional help. These options
cannot be reserved in advance.

Can I book a group for the tea?
Yes, our tea room can hold up to 40 people. Group sizes up to 40 are welcome based
upon space and availability.

Are there different prices for larger groups?
There is not a different price for groups.

Will we have our own table for our reservation?
Each reservation will have their own table. With larger groups we try our best to seat
everyone at the same table.

How do you make a large group reservation?
Any reservation under 12 people can be made over the phone, online or through
email. Reservations over 12 people can be made through email or over the phone.

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515-6511. Office Hours are Monday through Friday from 9-5pm.
How do the people on my reservation check in if we do not arrive together?
Your confirmation email will include tickets. Those can be given out to the people in
your party or they can check in under the name on the reservation. They will just
need to mention the name on the reservation and that they are here for a tea.

How do we make sure we will all be seated together?
As long as your party is under the same reservation we will sit everyone at the same
table.

Where is the restaurant located and how do I get there?
A walking map has been included for you below.

After entering Gate 1 and parking in the Main Lot, enter the garden through the Main
Ticket Booth. You will then take a right onto the paseo and go straight until reaching
the intersection of the paseo and the DeGolyer driveway. You will make a left on the
driveway and go straight until reaching the portache entrance on the right for the
restaurant.

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