



DALLAS ARBORETUM AND BOTANICAL GARDEN

Holiday Dinner FAQ

How much does the Holiday Dinner cost?

The Holiday Dinner is \$79 per person

Can you add on champagne or other alcoholic beverages?

This can be purchased separately at the restaurant on the day of your dinner.

Is there a different price for members?

The dinner is the same price for members and non-members.

What is included in the price of the tea?

The dinner tickets include the dinner, gratuity, and you parking and admission for the evening.

How long does the dinner usually last?

The dinner is usually an hour to an hour and a half.

What is your cancellation or reschedule policy?

We allow one reschedule, penalty free. There is a \$10 cancellation fee per ticket. The remaining funds are returned to your card. To process the refund, the card number is required an additional time. Any reschedule or cancellation has to be made at least 48 hours in advance. After this time no further changes can be made.

Is there a dress code for the dinner?

There is not a dress code.

Can you accommodate gluten free, vegetarian, or other food allergies?

Yes we can. If a note is left on our reservation about which allergy or accommodation that needs to be made, we will see the note and make the necessary changes. The note section can be found at the bottom of the reservation page where you add your personal information.

Where and when should I arrive for my reservation?

You will arrive and park in the Gate 1 parking lot (at Garland and Whittier Rd). Please allow up to 15 minutes to park and walk to the DeGolyer Restaurant. If the Gate 1 parking lot is full the parking garage will be available to park.



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How early can I arrive to the garden for the evening activities?

The garden closes at 5pm and reopens for the evening at 6pm. The earliest you can enter the garden would be 6pm but you can arrive and park any time before 6pm.

Do I need to pay for the dinner when I make my reservation?

Yes, we do require the full payment at the time you make your reservation. Once the reservation has been made, you will receive the confirmation email with your receipt and tickets. Any alcohol purchase will be paid at the Restaurant DeGolyer.

What do I do if I need to make a change to my reservation?

Changes can be made to a reservation by calling or emailing any time before the 48 hour mark. After this time no further changes can be made.

Is there a closer drop off for handicapped guests?

There is no way to drive up to the house for drop off, but we do have wheelchairs and trams available on a first come first serve basis for additional help. These options cannot be reserved in advance.

Are there different prices for larger groups?

There is not a different price for groups.

Will we have our own table for our reservation?

Each reservation will have their own table. With larger groups we try our best to seat everyone at the same table.

How do you make a large group reservation?

Any reservation under 15 people can be made over the phone, online or through email. Reservations over 15 people can be made through email or over the phone.

How do the people on my reservation check in if we do not arrive together?

Your confirmation email will include tickets. Those can be given out to the people in your party or they can check in under the name on the reservation. They will just need to mention the name on the reservation and that they are here for the holiday dinner.

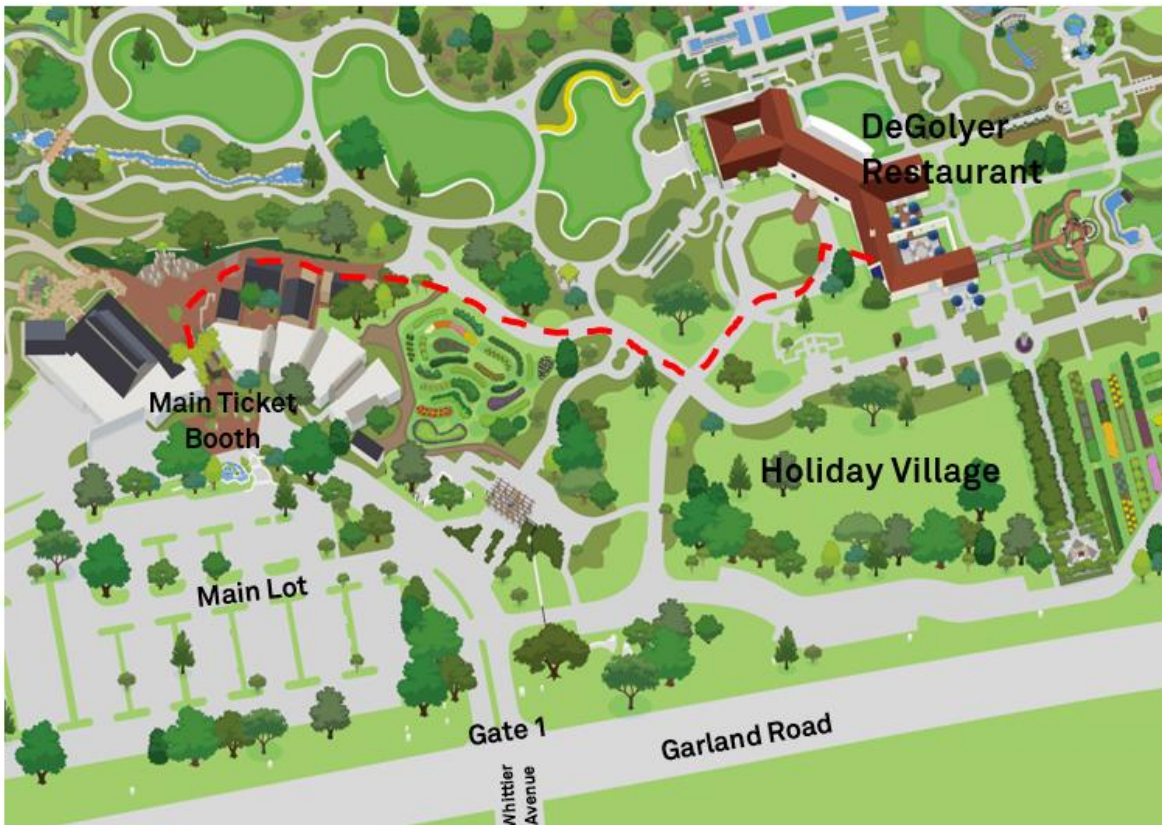
How do we make sure we will all be seated together?

As long as your party is under the same reservation we will sit everyone at the same table.



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Where is the restaurant located and how do I get there?
A walking map has been included for you below.



After entering Gate 1 and parking in the Main Lot, enter the garden through the Main Ticket Booth. You will then take a right onto the paseo and go straight until reaching the intersection of the paseo and the DeGolyer driveway. You will make a left on the driveway and go straight until reaching the portache entrance on the right for the restaurant.